TERMS AND CONDITIONS

Organiser: Dutch Lady Milk Industries Berhad (196301000165/5063-V) Contest Name: Peraduan Ceria Si Manja! Bersama Dutch Lady® Contest Period: The Contest starts at 00:00:00 on 6th August 2020 and closes at 23:59:59 on 16th September 2020.

Eligibility: The Contest is open to all Malaysian citizens and permanent residents in Malaysia aged 18 years and above with valid identification number (MyKad or MyPR) as on 6th August 2020.

The following groups of persons shall not be eligible to participate in the Contest:

- Employees of the Organiser and its group of companies and their immediate family members (spouse, children, parents, siblings, and their spouses);
- b. Employees of the Organiser's agencies associated with the Contest and their immediate families (spouse, children, parents, siblings, and their spouses).

Entry Method: WhatsApp Entry

- Buy any three (3) Dutch Lady Formulated Milk Powder for Children 900g products ("Dutch Lady Products") in a single receipt ("Proof of Purchase") at any participating Tesco outlets within the Contest Period. The Participating Formulated Milk Powder for Children Products are as follows:

 a. DUTCH LADY* 123 PLAIN 900G
 b. DUTCH LADY* 452 PLAIN 900G
 c. DUTCH LADY* 454 PLAIN 900G
 d. DUTCH LADY* 64 PLAIN 900G
 d. DUTCH LADY* 123 HONEY 900G
 h. DUTCH LADY* 123 HONEY 900G
 h. DUTCH LADY* 64 CHOCOLATE 900G

- Snap a clear picture of the receipt(s) and send the following information via WhatsApp to 013-692 8219; (i) Clear picture of the Proof of Purchase/Receipt (iii) MyKad/MyPR Number (ii) Full Name (iv) Correct Answer Contest Question: Peraduan Ceria Si Manja! Bersama Dutch Lady* ini hanya eksklusif di Tesco. Betul/Salah? (e.g.; Picture of Receipt, 771108-10-5677, Daniel Bin Ashraf,

di Tesco Yes/No)

- 3. Each valid entry, completed with the required picture of receipt, fulfilled purchase requirement, personal information received and answer by the Organizer during the Contest Period will be serialized. For every three (3) Dutch Lady Formulated Milk Powder for Children 900g Products purchased in a single receipt, one (01) serial number will be allocated to the Entry. For example;
 - a) The single receipt contains six (6) Dutch Lady Formulated Milk Powder for Children 900g products , two (02) serial numbers will be given.
 - b) The single receipt contains nine (9) Dutch Lady **Formulated Milk Powder for Children** 900g products, three (03) serial numbers will be given.
- 5. Retain the Original Receipt or Proof of Purchase for verification purposes.

Entry Deadline: All entries must be received by the Organiser on or before 23:59:59 on 16th

Judging Details: Verification of Entries

• Original Tax Invoice receipt indicating the Product(s) and Values, Receipt Number, Valid Purchase Date and Outlet Name • Valid required Personal Details • Correct Answer • No Duplication of Proof of Purchase • No alteration of receipt in any form; store name, items purchased, prices and transaction time • Hand Written Tax Invoice Receipt, Purchase Order and Delivery Note will not be accepted as proof of purchase.

Set out below is the weekly prizes tabulation schedule (each referred to as "Promotion Week"):

 Week 1 : 6 August 2020 - 12 August 2020
 Week 4 : 27 August 2020 - 2 September 2020

 Week 2 : 13 August 2020 - 19 August 2020
 Week 5 : 3 September 2020 - 9 September 2020

 Week 3 : 20 August 2020 - 26 August 2020
 Week 6 : 10 September 2020 - 16 September 2020

Winner Selection:

- Each participant is eligible to win a maximum of one (01) prize during the Contest
 - •One (01) Weekly Prize of RM250 Tesco Shopping Voucher
- The Organiser will contact all shortlisted Winners via WhatsApp $\,\,$ or contact the mobile numbers from which the Organiser received of the Entry.
- The Organizer will not be held liable in the event the shortlisted winners cannot be contacted for whatever reasons. Another winners will be picked if more than 5 calls are unanswered or exceeded the stipulated time frame to revert for the verification.

Weekly Prize: 30 x RM 250 Tesco Shopping Voucher

There are thirty (30) Weekly Prizes to be won weekly for six [6] weeks.

The winner will be determined based on the serialized number of qualified entries received during the Promotion Weekly Period, for example: if there are 1,500 eligible entries received during the Promotion Week, this number will be divided by 30. Illustration of computation is as follows:

 $1,500 \div 30 = 50$

A total of thirty [30] participants with entry serial number with a multiple of 50 will be declared as the Weekly winners. Example of the winning serial numbers: 50*, 100*, 150*, 200*, 250* and so forth will be declared as the Weekly winners.

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The rounding formula will be performed if the winning number of entries arises the decimal value, the number will be rounded down to the nearest single digit number and the multiple serial numbers will be selected as the winner

Winner Announcement

Winners will be notified via WhatsApp. The list of winners will also be announced on the Organizer's website https://www.smartmoments.com.my/

The Organiser shall reserve the right to request for evidence of the original Proof of Purchase (hardcopy) for verification and prize redemption. Failure to produce the hard copy of the Proof of Purchase upon request will result in disqualification and prize forfeiture.

Prizes:

Weekly Prize (30 winners per week x 6):

180 Weekly Winners x RM250 Tesco Shopping Voucher

Prize Claim/Delivery Date:

- The Organiser, its agents, sponsors and representatives shall have no liability to any Participant who defaults in collecting the Prizes in accordance with the Prize Claim/Delivery Date in any respect whatsoever.
- 2. Prizes are strictly not transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organiser.
- 3. All prizes will be processed for delivery or collection 14 days after the announcement of winners of the Contest.
- The Organiser reserves the right to substitute any prize with that of similar value at any time without prior notice.
- 5. The Prizes must be claimed within three [3] months from the date of the letter or announcement or notice of the claim of the prize whichever is earlier.
- 6. The Prize shall be used/taken entirely at the risk of the Participants and the Organiser excludes all warranties and liabilities in connection with the Prize to the fullest extent permitted by law.
- 7. The Organiser reserves the right to determine how uncollected Prizes will be dealt with.

- The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Contest Period, make Prize substitutions, cancel, terminate or suspend the Contest in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Contest will constitute their acceptance of the Terms and Conditions.
- 2. The Organiser, and/or representatives shall not be liable to any Participant in respect of any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained by the Participant arising out of or in connection with the participation by the Participant in the Contest, as well as the redemption and/or utilisation of any Prize won.
- 3. The Organiser's decision on all matters relating to the Promotion including judging and selection of winners will be final, binding and conclusive on all Participants, and no correspondence or appeals will be entertained.
- 4. By participating in this Contest, participants consent to give their personal information and the Organiser reserves the right to publish, use the participants and winners' names and/or photographs plus their entries for purposes of publicity, advertising and/or trade without further compensation or notice and each participant is not entitled to make any claims for the use of their entries by the Organiser.
- 5. By submitting an entry to the Contest, Participants are deemed to have understood and agreed to be bound by the Terms and Conditions.
- 6. For a more detailed description of our privacy practices, please refer to our Privacy Policy at https://www.dutchlady.com.my/privacy-policy.php.
- 7. You may access and request for correction of your personal data, to limit the processing of your personal data, or to contact us with any enquiries in respect of your personal data as follows