

Dutch Lady | DL GUM 850g Touch & Go E-Wallet Redemption in Manjaku

TERMS & CONDITIONS (EN)

Eligibility Period

1. The Dutch Lady GUM 850g 123/456/6+ Touch & Go Redemption Mechanic (“Redemption”) will run from 29 June 2023 (12:00 a.m.) – 30 July 2023 (11:59 p.m.) (“Redemption Period”). Dutch Lady Milk Industries Berhad (Registration No. 196301000165 (5063-V) (“Organiser”) reserves the right to shorten or extend the Redemption Period without prior notice. Participants agree to be bound to any such changes. All entries received outside the Redemption Period shall be automatically disqualified. The Organiser’s decision shall be final and binding, therefore no correspondence shall be entertained.

2. This Redemption is open to all residents of Malaysia aged 18 years and above (on 1 January 2023) except the employees and immediate family members of the Organiser, including the employees and immediate family members of its affiliated and/or related companies, distributors, advertising and promotion agencies. The Organiser shall reserve the right to request for evidence of identification documents. By participating in this contest, you agree to comply with these terms and conditions. The Organiser shall not be liable for any loss, damage or expense arising from your participation, howsoever arising.

Redemption Mechanic

3. How To Participate

i) Buy two (2) packs of Dutch Lady GUM 123/456/6+ (850g) of any variant in a single receipt (“Proof of Purchase”) from participating stores within the Redemption Period and keep the receipt (“Proof of Purchase”) for verification purposes.

ii) Scan QR code to submit the proof of purchase.

iii) A reply message will be sent for verification purpose.

v) Approved submission will be processed for 7 working days.

4. There are 2 different types of redemption submission with 1 unique receipt submission.

Dutch Lady GUM 850g Touch & Go E-Wallet Redemption in Manjaku (“QR Submission”)

Touch & Go E-Wallet Redemption (“purchase of 2 units of DL GUM 850g”)

4.1 For **E-Wallet Redemption**, participant can submit proof of purchase via Whatsapp

4.1.1 Each participant is entitled/eligible to submit more than one [1] entry throughout the Redemption Period, but each entry must be accompanied by a unique receipt. Subsequent entries with duplicated receipts will be forfeited. Participants will be identified by their name, MyKad number, phone number and proof of purchase [“POP”] or receipt number keyed into the microsite. A receipt submitted in Digital Contest will automatically qualify for the Touch & Go E-Wallet Redemption.

4.1.2 The POP required for Redemption is one [1] original printed receipt with either two (2) packs of any Dutch Lady GUM 123/456/6+ (850g) from the participating stores during the Redemption Period. Every unique receipt entitles for 1 redemption. Receipts cannot be combined.

4.1.3 Participants are required to safe keep the original Receipt for verification purposes, failing which, the Organiser shall forfeit the E-Wallet redemption. Each Participant must have a valid Touch ‘n Go E- wallet account.

4.1.4 The Organiser shall be entitled to request the original Identity Card or the originals of other supporting documents/materials for verification purposes.

4.1.5 The Organiser reserves the right to disqualify any incomplete and late entries. The Organiser and the companies involved in this contest shall not be held liable in any way for delays, non-deliveries and/or interruptions of technical malfunction of telecommunications network or lines, computer online systems, servers or providers, computer equipment,. Persons who violate any rule, gain unfair advantage in participating in the Contest, or obtain winner status using fraudulent means will be disqualified. Unsportsmanlike, disruptive, annoying, harassing or threatening behavior is strictly prohibited.

Redemption Prizes

Product	Redemption Amount	
2x Dutch Lady GUM 123/456/6+ (850g)	RM3	

Redemption of Prizes

7. For Redemption, the applicant is required to submit the proof of purchase with valid details. Each valid submission will be entitled to win one (1) guaranteed redemption.

10. Each successful submission for Dutch Lady GUM receipt and details will be contacted by the Organiser via Whatapps within a 7 days after the entry submission.

11. The Organiser will give out redemption prize via:

11.2 Touch 'N Go eWallet reload PIN with redemption amount will be provided to applicant within seven (7) working days from notification of the submission. Applicant shall claim their redemption amount by key in the Reload PIN into their personal TNG eWallet account.

12. In the event that the Organiser finds the presented receipt is not authentic or invalid then the Organiser shall be entitled to disqualify the Applicant and forfeit the Redemption from the Applicant without assigning any reasons whatsoever.

13. Applicants shall assume full liability and responsibility in case of any accident, injury, damage or claim resulting from participation in this Program and from redemption and usage of the prizes.

14. The Organiser, its agents, sponsors and representatives shall have no liability to any Participant who defaults in collecting the Prizes in accordance with the Prize Redemption in any respect whatsoever.

15. Prizes are strictly not transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organiser.

16. The Organiser reserves the right to substitute any prize with that of similar value at any time without prior notice.

17. The Organiser reserves the right to determine how uncollected Prizes will be dealt with.

18. By participating in this Program, participants consent to give their personal information and the Organiser and/or its affiliates reserves the right to publish, use the participants' and winners' names and/or photographs & videos plus their entries and interviews for purposes of publicity, advertising and/or trade without further compensation or notice and each participant is not entitled to make any claims, monetary or otherwise, for the use of their entries by the Organiser.

19. The Organiser collects personal identifiable information to provide services or to correspond with the participant. This information is stored in a manner appropriate to the nature of the data by the Organiser and is used to fulfil the participant's request(s). By submitting the applicant's personal information, the participant is deemed to have given permission to the Organiser and/or its authorized agents to use this information for the purpose of present and future marketing and promotional purposes and to improve its products and services. If the applicant informs the Organiser via Careline at 1-800-88-1191 or at dutchladycareline@frieslandcampina.com that the above information should not be used as a basis for further contact, the Organiser will respect the applicant's request. The applicant's information will not be provided or shared with other companies or partners for their independent use. For The Organiser's full Personal Data Protection Act Compliant Notice, please refer to The Organiser's website at www.dutchlady.com.my.

20. By participating in this Contest, applicants agree to be bound by the official Terms and Conditions and decisions of the Organiser.

21. The Organiser reserves the right in its sole discretion, without any liability to any person, at any time to amend, delete or add to these Terms and Conditions including to change the Contest Period, make Prize substitutions, cancel, terminate or suspend the Contest in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Contest will constitute their acceptance to such changes.

22. In the event of any inconsistency or conflict between the English version and the Bahasa Malaysia version of this Terms & Conditions, the English version shall prevail.

Participating Outlets

REGION	KEY ACCOUNT GRP	OUTLET CODE2	OUTLET NAME
CENTRAL	IS_MANJAKU	C0000000406	MANJAKU BABY CENTRE (SG BULOH) SDN. BHD.
CENTRAL	IS_MANJAKU	C0000000407	MANJAKU BABY CENTRE SDN BHD - AMPANG
CENTRAL	IS_MANJAKU	C0000000409	MANJAKU BABY CENTRE (WM) SDN BHD-JLN WD 13
CENTRAL	IS_MANJAKU	C0000000410	MANJAKU BABY CENTRE (SRI GOMBAK) SDN BHD
CENTRAL	IS_MANJAKU	C0000000411	MANJAKU BABY CENTRE (DATARAN WANGSA) SDN BHD
CENTRAL	IS_MANJAKU	C0000003672	MANJAKU BABY CENTRE (SENAWANG) SDN BHD
CENTRAL	IS_MANJAKU	C0000004339	MANJAKU BABY CENTRE(KLANG) SDN BHD
CENTRAL	IS_MANJAKU	C0000004567	MANJAKU BABY CENTRE (BANGI) SDN BHD
CENTRAL	IS_MANJAKU	C0000004832	MANJAKU BABY CENTRE (BDR SAUJANA PUTRA) SDN BHD
CENTRAL	IS_MANJAKU	C0000004855	MANJAKU BABY CENTRE SDN BHD-KAJANG
CENTRAL	IS_MANJAKU	C0000005375	MANJAKU BABY CENTRE (PTRJAYA) SDN BHD
CENTRAL	IS_MANJAKU	C0000024772	MANJAKU BABY CENTRE (PRIMA SAUJANA) SDN BHD
CENTRAL	IS_MANJAKU	C0000027192	MANJAKU BABY CENTRE (SRI GOMBAK) S/B-JLN GOMBAK 1
CENTRAL	IS_MANJAKU	C0000028750	MANJAKU BABY CENTRE (SENAWANG) SDN BHD - SIKAMAT
CENTRAL	IS_MANJAKU	C0000030626	MANJAKU BABY CENTRE (WM) SDN BHD-SG BESI

CENTRAL	IS_MANJAKU	C0000031684	MANJAKU RETAIL SDN BHD
CENTRAL	IS_MANJAKU	C0000032898	MANJAKU BABY CTR (B, SAUJANA PUTRA) S/B-SA SEK 9
CENTRAL	IS_MANJAKU	C0000033969	MANJAKU RETAIL SDN BHD
CENTRAL	IS_MANJAKU	C0000034719	MANJAKU RETAIL SDN BHD - DESA PANDAN
EAST COAST	IS_MANJAKU	C0000001529	MANJAKU BABY CENTRE (KUANTAN) SDN BHD
EAST COAST	IS_MANJAKU	C0000001552	MANJAKU BABY CENTRE (KEMAMAN) SDN BHD
EAST COAST	IS_MANJAKU	C0000002255	MANJAKU BABY CENTRE (KOTA BHARU) SDN BHD
EAST COAST	IS_MANJAKU	C0000003071	MANJAKU BABY CENTRE (K.T) SDN BHD
EAST COAST	IS_MANJAKU	C0000018678	Manjaku Baby Centre(Kota Bharu)Sdn Bhd-TM
EAST COAST	IS_MANJAKU	C0000028724	MANJAKU BABY CENTRE (KUANTAN) SDN BHD - TEMERLOH
EAST COAST	IS_MANJAKU	C0000029932	Manjaku Baby Centre(KotaBharu)Sdn Bhd-Kubang Krian
EAST COAST	IS_MANJAKU	C0000032423	Manjaku Baby Centre(Wangsa Maju) Sdn Bhd (Dungun)
NORTH	IS_MANJAKU	C0000012399	MANJAKU BABY CENTRE SDN. BHD.
NORTH	IS_MANJAKU	C0000012400	MANJAKU BABY CENTRE SDN. BHD.
NORTH	IS_MANJAKU	C0000014494	MANJAKU BABY CENTRE (SP) SDN BHD
NORTH	IS_MANJAKU	C0000015451	MANJAKU BABY CENTRE SDN. BHD.
NORTH	IS_MANJAKU	C0000016050	MANJAKU BABY CENTRE (IPOH) SDN BHD
SOUTH	IS_MANJAKU	C0000022246	MANJAKU BABY CENTRE (MELAKA) SDN BHD

SOUTH	IS_MANJAKU	C0000022247	MANJAKU BABY CENTRE (SEGAMAT) SDN BHD
SOUTH	IS_MANJAKU	C0000024616	MANJAKU BABY CENTRE (KOTA TINGGI) SDN BHD
SOUTH	IS_MANJAKU	C0000024619	MANJAKU BABY CENTRE(TAMPOI)SDN BHD
SOUTH	IS_MANJAKU	C0000024651	MANJAKU BABY CENTRE (MASAI)SDN BHD
SOUTH	IS_MANJAKU	C0000031190	MANJAKU BABY CENTRE (KOTA TINGGI) SDN BHD- PT RAJA
SOUTH	IS_MANJAKU	C0000031373	MANJAKU BABY CENTRE (MELAKA) SDN BHD - CHENG
SOUTH	IS_MANJAKU	C0000031862	MANJAKU BABY CENTRE (KOTA TINGGI) SDN BHD- BP
SOUTH	IS_MANJAKU	C0000032065	MANJAKU BABY CENTRE (MASAI) SDN BHD - MUTIARA RINI
SOUTH	IS_MANJAKU	C0000032613	MANJAKU BABY CENTRE (KOTA TINGGI) SDN BHD - MUAR